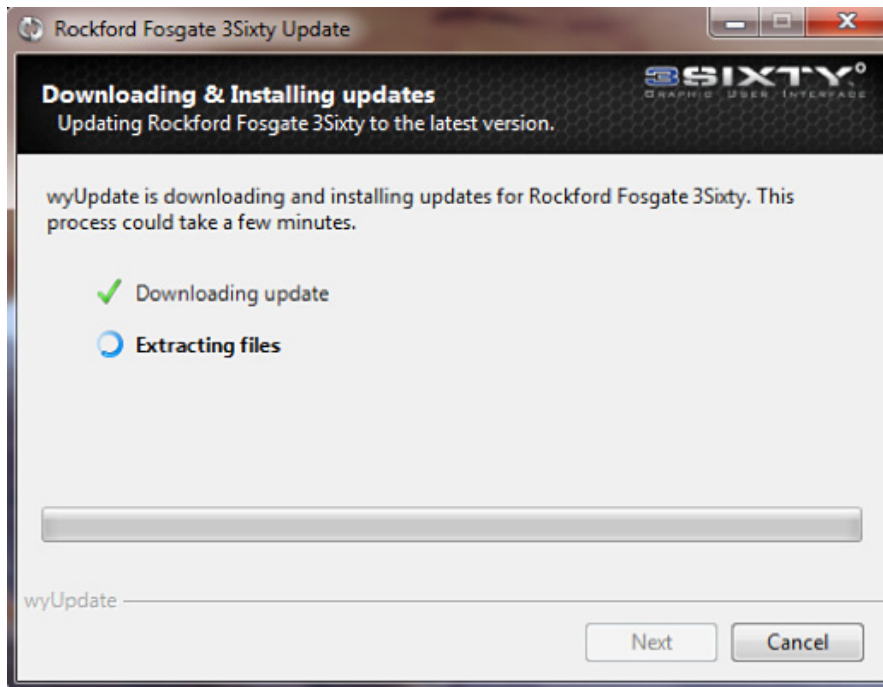# 3Sixty.3 Software User Interface
Installation Advisory #02A
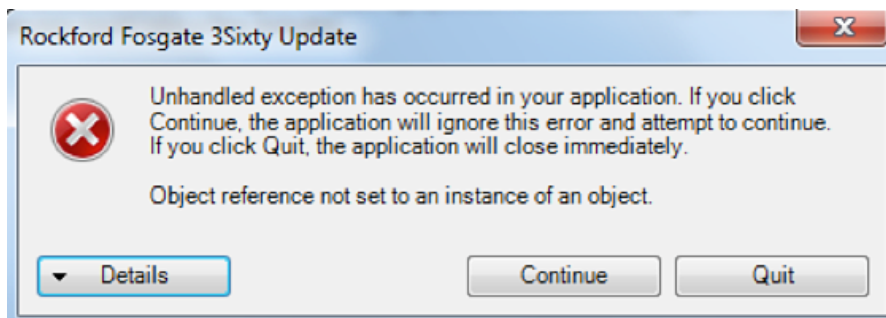*August 2012*

Description:

 • 3Sixty.3 User Interface Hot Fix #02A - Update utility hangs while extracting files.

Symptoms:

 • The update utility appears to hang while extracting the update files:

 • The update utility will prompt the following error when the close button is pushed:

Versions Affected:
    • Software User Interface v1.0.4 through v1.1.1.

Cause:
    • The old version of the automatic update DLL may not be compatible with some Windows
      (XP, Vista, or Windows 7) machine configurations which causes automatic updates to hang.

Solution:
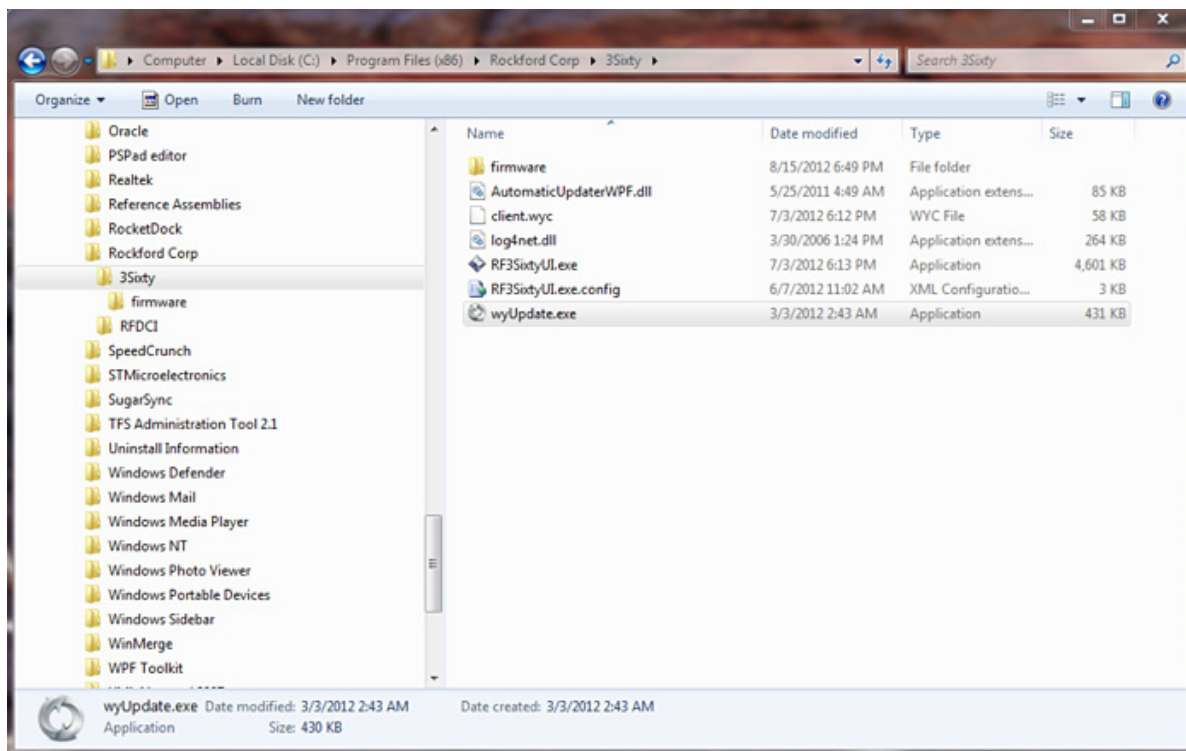   • Manually launch the update with the following steps:

    1.) Browse to the 3Sixty directory which can be found in one of the following locations:

        32-bit Machines
        "C:\Program Files\Rockford Corp\3Sixty"

        64-bit Machines
        "C:\Program Files (x86)\Rockford Corp\3Sixty"

2.) Double click "wyUpdate.exe" to launch manual update process and follow screen prompts: