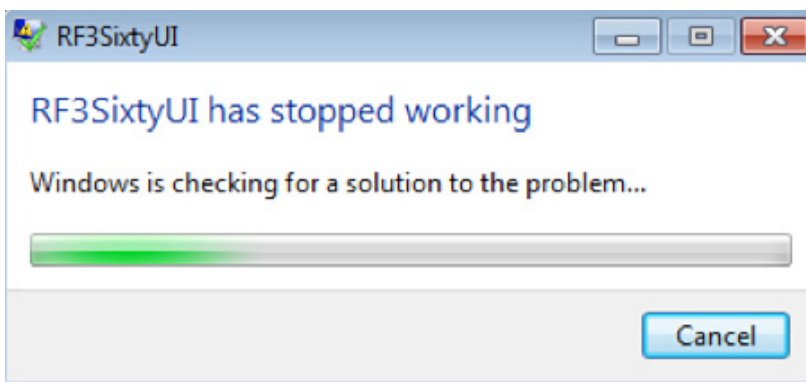# 3Sixty.3 Software User Interface Installation Advisory #01A
August 2012

Description:
- 3Sixty.3 User Interface Hot Fix #01A - Application Fails at Launch.

Symptoms:
- The application will not launch when the icon is clicked.
- A Windows error will display the following information:

Versions Affected:
- Software User Interface v1.0.9 or greater

Cause:
- Some Windows (XP, Vista, or Windows 7) machines may not have all the necessary dependencies that the 3Sixty application requires to launch.

Solution:
- In most cases the problem can be resolved by installing the Microsoft VC++ 2005 Redistributable Package before or after installation of RF3Sixty v1.0.9 or greater.
- The appropriate download (32-bit) or (64-bit) should be installed on the affected machine from one of the below links:

- Microsoft Visual C++ 2005 Redistributable Package (x86)
  http://www.microsoft.com/en-us/download/details.aspx?id=3387

- Microsoft Visual C++ 2005 Redistributable Package (x64)
  http://www.microsoft.com/en-us/download/details.aspx?id=21254