



We are a customer focused provider of audio solutions. We exceed users' expectations with well thought out design, integration, and service. Our purpose-built products meet our customers where they are at, enhancing their moment with a powerful experience through music.

## Quality System Engineering Manager

**Department:** Quality

### Position Summary

The **Quality System Engineering Manager** is responsible for the development, implementation, and continuous improvement of the company's Quality Management System (QMS). This role ensures compliance with applicable regulatory, customer, and industry standards while embedding quality discipline across engineering, manufacturing, and supply-chain operations.

The role provides both **strategic leadership** and **hands-on execution**, partnering closely with Engineering, Operations, Supply Chain, and Executive Leadership to drive defect prevention, risk mitigation, and continuous improvement.

### Key Responsibilities

#### Quality Management System (QMS) Leadership

- Own, maintain, and continuously improve the Quality Management System in accordance with **ISO 9001 and applicable industry standards**
- Ensure quality processes are integrated throughout product design, development, manufacturing, and supplier management
- Act as site or functional representative for QMS compliance and effectiveness

#### Audit & Compliance

- Lead internal and external audits, including customer, supplier, and certification audits
- Drive corrective and preventive action (CAPA) processes, including root cause analysis and verification of effectiveness
- Ensure compliance with customer specifications, regulatory requirements, and internal policies

#### Engineering & Manufacturing Support

- Partner with Engineering to establish robust quality requirements during product development and change management
- Support manufacturing by monitoring quality metrics (scrap, defects, yield, customer complaints) and leading improvement initiatives
- Ensure PPAP, FAIR, and other quality deliverables are accurate, complete, and timely where applicable

#### Metrics, Reporting & Continuous Improvement

- Define, track, and report key quality KPIs to management and executive leadership
- Analyze trends and develop data-driven recommendations to reduce risk, cost of poor quality, and process variability
- Champion continuous improvement methodologies across the organization

#### People & Cross-Functional Leadership

- Lead, develop, and mentor Quality Engineers and Quality Systems staff
- Provide training on quality standards, procedures, and best practices across functions
- Collaborate with suppliers, customers, and internal stakeholders to resolve quality issues and improve system effectiveness

### **Required Qualifications**

- Bachelor's degree in Engineering, Quality, Manufacturing, or related field
- 7+ years of progressive experience in Quality Engineering and/or Quality Systems roles
- Direct experience managing or owning a Quality Management System (ISO-based)
- Strong knowledge of CAPA, root cause analysis, auditing, and document control
- Proven leadership experience managing quality or engineering teams

### **Preferred Qualifications**

- ISO 9001 Lead Auditor certification or equivalent
- Experience in manufacturing or regulated environments
- Six Sigma, Lean, or continuous improvement certification
- Experience interfacing directly with customers and regulatory bodies

### **Key Competencies**

- Strong analytical and problem-solving skills
- Executive-level communication and reporting
- High attention to detail with a systems-thinking mindset
- Ability to balance compliance with business performance
- Proven ability to influence cross-functional teams

### **About Rockford Fosgate & Benefits**

Rockford Fosgate is an equal opportunity employer located in Tempe, Arizona. Join a collaborative and dynamic environment where your contributions directly support our mission to deliver powerful audio experiences. Employees enjoy competitive pay, affordable healthcare, 401(k) matching, and a pathway for long-term growth.

### **How to Apply**

Interested and qualified applicants should send their resume and cover letter via Linked-In or email to [jobs@rockfordcorp.com](mailto:jobs@rockfordcorp.com). To learn more about us, visit [www.rockfordfosgate.com](http://www.rockfordfosgate.com).